

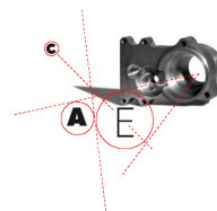
## Castle Automotive Enterprises

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## C. A. E. Wiper Motors WARRANTY

The manufacturers warranty on Wiper Motors products is for a period of one (1) year, covering the Wiper Motor components ONLY. The warranty is subject to the following conditions

- \* All claims must be made within the warranty period.
- \* Any Wiper Motor components found to have faulty workmanship will be replaced free of charge.
- \* This warranty does not apply to Wiper Motor components that have been subject to neglect, misuse, abuse, accidental or intentional damage, unauthorized repairs, modifications, incorrect application or installation.
- \* The warranty does not cover the cost of freight, installation or removal of Wiper Motor components.
- \* The warranty only applies to Wiper Motor components used for normal road use

### ORDERING

Orders can be placed by phone, fax or email. We prefer official purchase orders from account customers. Please quote the part number, quantity and any special requirements when ordering.

### SHIPPING

All orders are despatched upon payment (except account customers). We ship Australia-wide everyday. We can do C.O.D using Australia Post (conditions apply). If you wish to use your own courier, please advise us your account details and courier name and we can organise pick-up. Transport Insurance at the request of the purchaser

### PAYMENT

Payment can be made by credit card (Visa, MasterCard and Bankcard only), direct deposit, cheque/money order or cash over the counter. Please note that cheques and money orders must include the full amount of the order and freight costs.

### RETURN OF GOODS

All parts returned will incur a 15% re-stocking fee. Freight is to be paid by customer unless the goods are being returned due to manufacturing defect or shipping error, in which case they are to be shipped using our Australia Post Reply Paid account. C.O.D. post will NOT be accepted under any circumstances. Goods specifically made to customer's requests cannot be returned for credit. All goods remain the property of Castle Automotive Enterprises until paid for in full.

### DAMAGE

All goods are shipped in good condition and are packed accordingly. We can only handle damage claims for prepaid freight.