

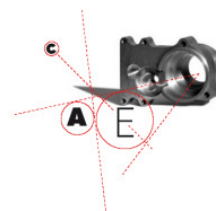
Castle Automotive Enterprises

A.C.N: 007 268 975 A.B.N: 68 640 428 385

P.O. Box 686, Castlemaine, VIC. 3450

Telephone: (03) 5472 1442 Fax: (03) 5472 4111

E-mail: info@castleauto.com.au Website: www.castleauto.com.au



Castle Headers WARRANTY

The manufacturers warranty on Castle Headers products is for a period of two (2) years, covering the Headers ONLY. The warranty is subject to the following conditions

- * All claims must be made within the warranty period.
- * Any Headers found to have faulty workmanship will be replaced free of charge.
- * This warranty does not apply to Headers that have been subject to neglect, misuse, abuse, accidental or intentional damage, unauthorized repairs, modifications, incorrect application or installation.
- * The warranty does not cover the cost of freight, installation or removal of Headers.
- * The warranty only applies to Headers used for normal road use
- * Warranty is voided by the use of heat wrap

ORDERING

Orders can be placed by phone, fax or email. We prefer official purchase orders from account customers. Please quote the part number, quantity and any special requirements when ordering.

SHIPPING

All orders are dispatched upon payment (except account customers). We ship Australia-wide everyday. We can do C.O.D using Australia Post (conditions apply). If you wish to use your own courier, please advise us your account details and courier name and we can organise pick-up. All Headers can be packed in a new carton for a small cost. If you choose not to have them packed in a carton, we will not be held liable for damage during shipping. Transport Insurance at the request of the purchaser.

RETURN OF GOODS

All parts returned will incur a 15% re-stocking fee. Freight is to be paid by customer unless the goods are being returned due to manufacturing defect or shipping error, in which case they are to be shipped using our Australia Post Reply Paid account. C.O.D. post will NOT be accepted under any circumstances. Goods specifically made to customer requests cannot be returned for credit. All goods remain the property of Castle Automotive Enterprises until paid for in full.

DAMAGE

All goods are shipped in good condition and are packed accordingly. We can only handle damage claims for prepaid freight.

PAYMENT

Payment can be made by credit card (Visa, Mastercard and Bankcard only), direct deposit, cheque/money order or cash over the counter. Please note that cheques and money orders must include the full amount of the order and freight costs.

DAMAGE

All goods are shipped in good condition and are packed accordingly. We can only handle damage claims for prepaid freight.

